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IMPARTIALITY POLICY

SCOPE

This policy outlines the measures taken by SAKSHAM EDUTECH AND MANAGEMENT TECHNOLOGY to develop and maintain quality and impartiality within its certification and inspection activities.

OBJECTIVE

SAKSHAM EDUTECH AND MANAGEMENT TECHNOLOGY is committed to the following objectives:

Provision of certification and inspection services in an impartial manner. Conducting reviews and evaluations based on objective assessments, following comprehensive protocols.

SAKSHAM EDUTECH AND MANAGEMENT TECHNOLOGY, along with its certification and inspection team, employees, volunteers, and contractors, adheres to the following policies:

Signature of Chairman and Managing Trustee

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- 1. Acting with impartiality in all activities, ensuring fairness among all stakeholders.
- 2. Not imposing undue financial or other limitations for certification.
- 3. Ensuring that commercial, financial, or other pressures do not compromise impartiality.
- 4. Disclosing reports and documentation only to relevant Food Business Operators (FBOs) and authorities for compliance reporting, conflict resolution, or non-conformances.
- 5. Ensuring objectivity of certification and inspection activities and managing potential conflicts of interest as per applicable standards.
- 6. Applying the highest standards of integrity to all certification and inspection activities.
- 7. Not allowing personnel to be influenced by financial, commercial, or other pressures, taking action to address any threats to impartiality.
- 8. Identifying and addressing threats to impartiality arising from activities, relationships, or personnel.
- 9. Retaining authority and responsibility for certification and inspection activities.

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- 10. Establishing a management system with necessary procedures, safeguards, and tools to enforce these policies.
- 11. Ensuring that trade associations or the volume of business from clients does not influence the quality of audits.
- 12. Not engaging in the design, manufacture, supply, installation, or certification of products, processes, or related services.
- 13. Recognizing that threats to impartiality include self-interest, self-review, familiarity, intimidation, and financial factors.
- 14. Establishing a certification and inspection scheme committee to ensure balanced involvement of interested parties.



Signature of Chairman and Managing Trustee